

Visitor Centres



Be prepared to wait in line and follow locally posted safety recommendations.

Banff Visitor Centre

Banff, AB | 403-762-1550
pc.banff-vrc.pc@canada.ca

- Daily: 9:00 a.m. to 5:00 p.m.

Lake Louise Visitor Centre

Lake Louise, AB | 403-522-3833
pc.lakelouiseinfo.pc@canada.ca

- Jan 1 to May 31, 2021: 9:00 a.m. to 5:00 p.m.
- June 1 to Sept 30, 2021: 8:30 a.m. to 7:00 p.m.
- Oct 1, 2021 to May 31, 2022: 9:00 a.m. to 5:00 p.m.
- Closed on Dec 25

Jasper Information Centre

Jasper, AB | 780-852-6176
pc.jasperinfo.pc@canada.ca

- Jan 1 to May 31, 2021: 9:00 a.m. to 5:00 p.m.
- June 1 to Sept 30, 2021: 8:30 a.m. to 7:00 p.m.
- Oct 1, 2021 to May 31, 2022: 9:00 a.m. to 5:00 p.m.
- Closed on Dec 25

Kootenay Visitor Centre

Radium Hot Springs, BC | 250-347-9505
pc.kootenayinfo.pc@canada.ca

- May 1 to June 10: 9:00 a.m. to 5:00 p.m.
- June 11 to September 6: 9:00 a.m. to 7:00 p.m.
- Sept 7 to Oct 11: 9:00 a.m. to 5:00 p.m.
- Oct 12 to April 30, 2022:
Parks Canada counter closed.

Radium Visitor Services counter and washroom facilities are open year-round.

Yoho Visitor Centre

Field, BC | 250-343-6783
pc.yohoinfo.pc@canada.ca

- May 1 to May 31, 2021: 9:00 a.m. to 5:00 p.m.
- June 1 to Sept 30: 8:30 a.m. to 7:00 p.m.
- Oct 1 to Oct 11: 9:00 a.m. to 5:00 p.m.
- Oct 12, 2021 to April 30, 2022:
Visitor Centre closed.

Washroom facilities are open year-round.

Radium Hot Springs



Take a dip in Radium Hot Springs' mineral waters!

Take a dip in Radium Hot Springs' mineral waters!

The historic Aquacourt has been renovated and is open. Please be kind and follow all provincial health guidelines.

Swimsuit and towel rentals are available. The diving board and slides are open. A picnic area is available on the upper deck before or after your soak. Food is not permitted in the facility.

Visit hotsprings.ca/radium or call 1-800-767-1611 for up-to-date hours, fees and information. Reservations are not available. Please limit your visit to one to two hours.



Hot and cool pools

- Monday to Friday: 11:00 a.m. to 8:00 p.m.
- Saturday and Sunday: 10:00 a.m. to 8:00 p.m.

Last admission is 7 p.m. daily.



Help keep the national parks clean.



NEVER leave any garbage or food on trails or in public spaces.



Stay on marked trails.



Dispose of garbage in garbage bins or take it away with you. Bins are located at most parking lots and trailheads.



Keep your dog on a leash at all times and pick up after it.

FAQ Frequently Asked Questions

How should I prepare for my visit?

- Research local and provincial public health orders, and follow travel restrictions.
- Download or print maps and other visitor information ahead of time.
- Plan to visit during off-peak times. Go early in the morning or later in the afternoon.
- Bring masks and hygiene supplies.
- Check parkscanada.gc.ca/covid-19 or contact a visitor centre to find out which programs and services are available.



How is Parks Canada taking steps to ensure the health and safety of visitors?

- Parks Canada follows the advice of public health experts.
- We have increased cleaning frequency and limited the number of people allowed inside facilities.
- In provinces or municipalities where facemasks are required to be worn indoors, visitors will be expected to wear masks.
- We have only opened places to the public when we can apply measures to reduce health and safety risks.

Will I have to wear a mask indoors?

Masks are required on all transit and shuttles and continue to be recommended in indoor facilities or where physical distancing is not feasible. Be prepared and bring your own mask.

Are there limits on the number of visitors allowed on each trail?

No, there are no limits to the number of visitors allowed on each trail. We ask that you keep a safe distance and share the trail respectfully.



Inquire about less-busy trails at the Yoho or Kootenay Visitor Centres.

Do I need a reservation to visit?

Reservations for guided hikes, transit shuttles in Lake Louise and most campsites are required. Visit reservation.pc.gc.ca or call 1-877-RESERVE (1-877-737-3783)

Who do I contact if I have a COVID-19 related concern?

You can call, email or visit a Parks Canada visitor centre (see contact info above).

We are here for you.

The health and safety of visitors is our top priority.

We continue to follow the advice of public health experts to limit the spread of COVID-19. With necessary precautions, you can still access the health and wellness benefits that come from being in natural spaces.

Parks Canada has made changes to the services we offer and how we interact with you. **To keep you and everyone else safe, please:**



Be respectful of others and treat each other kindly.

Practice physical distancing at all times.

Wash or sanitize your hands frequently.

Remember that outdoor surfaces are not sanitized.

Use facilities responsibly.

Walk in single file and yield to others in narrow spaces.

Adjust your plans. Avoid high-use situations and risky activities.



You have a shared responsibility in keeping yourself and others safe. Please respect provincial and local public health recommendations.



Visit parkscanada.gc.ca/covid-19 for updates on closures, hours, available services and program changes.



Stay a little longer
 Immerse yourself in nature at one of our frontcountry campgrounds.
 Many of them can be reserved and most fill up quickly.

Reserve now!
reservation.pc.gc.ca | 1-877-reserve (737-3783)

Camping is permitted in designated campgrounds only. A valid camping permit and national park entry pass are required.

Camping in the mountain parks

	CAMPGROUND	OPEN DATES	SITES	PRICES	Full hook-up	Electrical	Sani dump	Flush toilets	Pit toilets	Showers	Firepits	Cooking shelter	Drinking water	Accessible	Interpretive prog.	oTENTiks	
Yoho	1 Monarch	May 6 – Sept. 20	44	\$17.99													
	2 Kicking Horse	May 20 – Oct. 11	88	\$28.00													
	3 Takakkaw Falls (walk-in)	June 17 – Oct. 11	35	\$17.99													
	4 Hoodoo Creek	June 17 – Sept. 6	30	\$16.05													
Kootenay	5 Redstreak	Apr. 29 – Oct. 11 oTENTiks May 7 – Oct. 13	242	\$28.00 – \$39.04													
	6 McLeod Meadows	June 10 – Sept. 17	88	\$21.97													
	7 Crook's Meadow Non-profit and school groups	Call 250-347-2218 for reservation information.															
	8 Marble Canyon	June 24 – Sept. 6	61	\$21.97													
Banff	9 Tunnel Mt. Village I	May 13 – Oct. 4	618	\$28.00													
	9 Tunnel Mt. Village II	Open year-round oTENTiks May 13 – Oct. 12	209	\$33.01													
	9 Tunnel Mt. Trailer Court	May 13 – Oct. 4	322	\$39.04													
	10 Two Jack Main	June 24 – Sept. 7	380	\$21.97													
	10 Two Jack Lakeside	May 13 – Oct. 4 oTENTiks May 13 – Oct. 4	74	\$28.00													
	11 Johnston Canyon	Closed until further notice	132	\$28.00													
	12 Castle Mountain	Closed until further notice	43	\$21.97													
	13 Protection Mountain	June 18 – Sept. 6	72	\$21.97													
	14 Lake Louise Tent	May 30 – Sept. 27	206	\$28.00													
	14 Lake Louise Trailer	Open year-round	189	\$33.01													
	15 Mosquito Creek	June 3 – Oct. 11	32	\$17.99													
	16 Silverhorn	June 3 – Sept. 12	45	\$16.05													
	17 Waterfowl Lakes	June 24 – Sept. 12	116	\$21.97													
	18 Rampart Creek	June 10 – Sept. 12	50	\$17.99													
	Jasper	19 Wilcox	June 9 – Sept. 20	46	\$24.85												
		20 Icefield Centre RV	May 19 – Sept. 20	100	\$16.05												
20 Icefield (tents only)		June 9 – Oct. 11	33	\$24.85													
21 Jonas		June 9 – Sept. 6	25	\$24.85													
22 Honeymoon Lake		May 19 – Sept. 20	35	\$24.85													
23 Kerkeslin		May 19 – Sept. 20	42	\$24.85													
24 Wabasso		May 19 – Sept. 20	231	\$30.77 – \$36.80													
25 Wapiti (winter)		To be determined	75	\$33.01 – \$41.81													
25 Wapiti (summer)		May 5 – Oct. 11	363	\$33.01 – \$41.81													
26 Whistlers		Jul 12 – Oct 11	781	\$23.00 – \$47.84													
27 Snaring		May 19 – Sept. 27	62	\$24.85													
28 Overflow	May 21 – Sept. 24	280	\$16.05														
29 Pocahontas	May 19 – Sept. 6	140	\$30.77														

Reservation required for all sites in the campground.
 First-come, first-served sites only. Self-register at the campground. In summer months, arrive before mid-day for the best chance of getting a site.
 Mix of reservable and first-come, first-served sites.
 Campground is undergoing upgrades. Check online for the latest information and opening dates: reservation.pc.gc.ca